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Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

January 14, 2002

Dear Mr. Ashcroft:

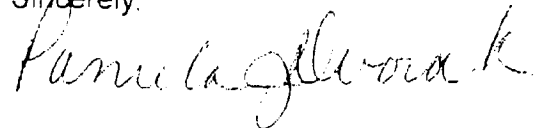
I am pleased that the Microsoft Antitrust case has finally nearing completion. After three years of litigation, it is time Microsoft can once again focus on what it does best- product development, driving a successful business.

The broad range of the settlement [restrictions and obligations on Microsoft that extend products and technologies not even at issue in the original lawsuit] represents Microsoft's willingness to bend backward to see this case rectified and settled. With Windows XP, Microsoft has already carried out modifications listed within the agreement, making it easier for computer makers, software developers and consumers to reconfigure their Windows setup at any time. In addition to that, Microsoft has also agreed to supply to the competition its protocols used to operate Microsoft's server operating system, allowing opposing software companies to make their products compatible, should they choose to do so.

Microsoft's compliance will be monitored carefully, thus precluding future violations. This may be 'preaching to the choir', but I never felt that the company should have been punished for being competitive- and doing well. The American way is for the market to judge the value of the product. Not everyone can be on top. From my view, this Operating System made this technology user-friendly and accessible to a great segment of the population.

Thank you in advance for your support of this [dare I hope] final settlement.

Sincerely,



Pamela J. Dvorak

cc: Senator Rick Santorum
Senator Arlen Specter